

## Rest Area Specialist Supplemental Questionnaire

The work experience section of your resume must include a clear description of your experience in order to determine whether you meet the minimum qualifications and at what level you meet the knowledge, skills and abilities to successfully perform the position.

TIC's review of your application materials involves a scoring process. Information on your resume and answers to the supplemental questions will be used to appropriately score your experience and skills and determine who will be scheduled for interviews.

1. This position requires that the successful candidate reside within a 60-minute travel distance from the work location.

- Yes, I currently reside within the 60-minute travel distance from the work location.
- No, I do not currently reside within the 60-minute travel distance.
- No, I do not currently reside within the 60-minute travel distance, but I am willing to relocate.

2. Which of the following best describes your experience in **customer service** (providing information and assistance to people, etc.) **AND/OR maintenance** (construction trades, landscaping, etc.)?

**NOTE: If you have part-time work experience, please select the answer that is equivalent to full-time.**

- Less than 1 year
- 1 year
- 2 years
- 3 years
- 4 years or more
- None

3. For each of the following please describe your experience and how you gained that experience. Use as much space as you need. If you do not have any experience, put "None".

- a) Building, facility, and/or utility system maintenance

b) Basic plumbing, carpentry, painting and landscaping/groundskeeping

c) Maintaining composure and taking appropriate action during an emergency or emotionally charged situation

d) Providing customer service and dealing with individuals who may be upset, irrational or difficult to communicate with

4. Which of the following do you have experience with?

- Word processing
- Spreadsheet programs
- Email and calendaring programs
- Cell phone/smart phone

5. Please tell us why you are interested in this position, and/or anything else you think would help us better understand your qualifications and interest in the position.

**Veteran's Preference Points:** If you are requesting Veteran's Preference points, you must include the necessary documentation with your application materials in order to receive the points.